

Corrigendum-3 to GeM Bid ref: GEM/2022/B/2649347 dated 20/10/2022 for providing Anti-Phishing, Anti-Pharming, Anti-Malware, Anti-Trojan, Rogue attacks, Website defacement and Dark Web Monitoring managed services for Period of 3 years.

It is decided to amend the following in respect of the above GeM Bid:

a. GeM Bid Document, Bid Details (Bid End Date/Time, Bid Opening Date/Time, Page no. 1 of 6):

Description	Existing details	Amended details
Bid End Date/Time	18-11-2022, 15:00:00	<u>28-11-2022</u> , 15:00:00
Bid opening Date/Time	18-11-2022, 15:30:00	<u>28-11-2022</u> , 15:30:00

b.


SL No	Original Clause	Modified Clause as per Corrigendum 1	Clause to be modified as:
1	13. Penalties & Liquidated damages 13.5. Delay in Takedown of phishing sites and fraudulent mobile apps specifically targeting Canara Bank (Standalone attacks) Resolution time Penalty amount Within 4 hours No penalty More than 4 hours, but less than 8 hours 0.25% on Basic invoice value More than 8 hours, but less than 24 hours 0.50% on Basic invoice value More than 24 hours, but less than 48 hours 1.00% on Basic invoice value More than 48 hours, but less than 72 hours 2.00% on Basic invoice value More than 72 hours 10.00% on Basic invoice value	13. Penalties & Liquidated damages 13.5. Delay in Takedown of phishing sites specifically targeting Canara Bank (Standalone attacks) Resolution time Penalty amount Within 4 hours No penalty More than 4 hours, but less than 8 hours 0.25% on Basic invoice value More than 8 hours, but less than 24 hours 0.50% on Basic invoice value More than 24 hours, but less than 48 hours 1.00% on Basic invoice value More than 48 hours, but less than 72 hours 2.00% on Basic invoice value More than 72 hours 10.00% on Basic invoice value Delay in Takedown of fraudulent mobile apps specifically targeting Canara Bank (Standalone attacks) Resolution time Penalty amount Within 24 hours No penalty More than 24 hours, but less than 48 hours 1.00% on Basic invoice value More than 48 hours, but less than 72 hours 2.00% on Basic invoice value More than 72 hours 10.00% on Basic invoice value	13. Penalties & Liquidated damages 13.5. Delay in Takedown of phishing sites specifically targeting Canara Bank (Standalone attacks) Resolution time Penalty amount Within <u>6 hours</u> No penalty More than <u>6 hours</u> , but less than 8 hours 0.25% on Basic invoice value More than 8 hours, but less than 24 hours 0.50% on Basic invoice value More than 24 hours, but less than 48 hours 1.00% on Basic invoice value More than 48 hours, but less than 72 hours 2.00% on Basic invoice value More than 72 hours 10.00% on Basic invoice value Delay in Takedown of fraudulent mobile apps specifically targeting Canara Bank (Standalone attacks) Resolution time Penalty amount Within 24 hours No penalty More than 24 hours, but less than 48 hours 1.00% on Basic invoice value More than 48 hours, but less than 72 hours 2.00% on Basic invoice value More than 72 hours 10.00% on Basic invoice value



All the other Instructions and Terms & Conditions of the above GeM Bid remain unchanged.

Please take note of the above amendments while submitting your response to the subject GeM bid.

Date: 17/11/2022
Place: Bangalore


Deputy General Manager
